
LIBRARY-BY-MAIL



FREQUENTLY ASKED QUESTIONS

About Library-By-Mail



Bringing the Library to you!

Access Your World

Who is eligible for the service?

Residents of the Mid-Continent Public Library District who are homebound and unable to go to the Library due to health issues.

How many items can I checkout?

You may have up to 20 items checked out at a time.

How long can I keep materials?

Library-By-Mail offers a 6-week checkout.

Can I renew my materials?

Yes, materials can be renewed twice and renewals are automatic so you never have to worry!

Are there overdue fees?

There are no overdue fines! You will be contacted by phone or letter if your materials are seriously overdue.

What about lost or damaged items?

The Library will notify you by mail when materials are lost or damaged.

How are materials delivered to me?

The United States Postal service will delivery materials to you in green, reusable bags.

Is there a charge for this service?

No, there is no charge to the customer. It is free to receive and free to return.

How do I return materials?

Flip over or remove the address label and check that the Library label is facing out in the pocket. Use the zip tie to lock the zipper bag.

Place the package where your mail is picked up and postal service will pick up the package free of charge. You can also call your local post office to arrange a pickup.

How do I order materials?

- Complete the survey when returning materials
- Leave a message at 816.503.4175
- Email: homebound@mymcpl.org
- Use the online ordering form located on the Library-By-Mail website.

Contact Us:

Library-By-Mail
15616 E. 24 Hwy.
Independence, MO 64050

Phone: 816.503.4175

Email: homebound@mymcpl.org

Web: mymcpl.org/about-us/library-by-mail



**Mid-Continent Public Library
Library-By-Mail**

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Independence, MO 64050